M.L.SUKHADIA UNIVERSITY: UDAIPUR 313039

Tender for Redesigning of Uni. Portal, Hosting and Maintenance.

PRESCRIBED TENDER FORM

NOTE:

Tender must be submitted strictly in accordance to all terms and conditions of the tender-notice, tender form of the university, otherwise the tender shall not be considered and shall be rejected out-right as the counter (firm's own) terms and conditions are not accepted in any case. Bidder should read these terms and conditions very carefully and comply strictly while submitting their tenders. If a bidder has any doubt regarding the interpretation of any of the terms and conditions or specifications mentioned in those documents, he should get these clarified before submitting the tender from the Purchasing Officer, The decision of the purchasing Officer regarding the interpretation of the conditions and specifications shall be final and binding on these tenders(bids).

TWO SETS OF THIS TENDER FORM CONTAINING THE FOLLOWING ENCLOSURES ARE BEING SENT:

- 1 Notice Inviting Tender
- 2 Eligibility Criteria
- 3 General Terms and Conditions of Tender
- 4 Scope of Work
- 5 Technical Bid form
- 6 Financial Bid form

Submit Technical bid and financial bid separately as per details given under special terms and conditions Para (1) in sealed envelopes failing which Tender will be rejected.

Please retain one set for your record and submit one complete set dully filled in signed and stamped along with earnest money remittance documents Encl. As above

CO-ORDINATOR UNIVERSITY INTERNET CENTRE

DETAILS ABOUT THE TENDERER:

(To be filled in by the tenderer)

Name of the Bidding Company/Firm	
Contact Person (Authorised Bid	
Signatory)	
Correspondence Address	
Mobile No.	
Telephone Number (Land Line) & Fax	
Website & E-mail Address	
EMD Bank Draft/Pay Order payable	Amount Rs 6590/-
at Udaipur. (Cheques /FDR are not	DDnoDated:
acceptable)	Bank

DECLARATION

I/We hereby declare that I/We have read all the General, Special Terms and conditions and scope of work & specifications of the tender items of the University and I/We agree to confirm to these.

SIGNATURE OF THE TENDERER WITH HIS FIRM'S RUBBER STAMP



University Internet Centre

Vigyan Bhawan, Block-A

MOHANLAL SUKHADIA UNIVERSITY, UDAIPUR

TENDER NOTICE

MLSU/UIC//NIT/2019/04 Date: 19.08.2019

Sealed tenders are invited on or before 26/08/2019, 3.00 PM for the following student facility services. Tenders will be opened on the same day at 4.00PM in the presence of the representatives of the firms. Tender forms and other details can be obtained from office of the undersigned on payment of required tender fee or can downloaded from university web site www.mlsu.ac.in

Sno	Item	App. Cost (in Lakhs)	EMD (Rs)	Tender fee With GST 18%
1	Hosting of University Website on dedicated server, annual hosting maintenance and backup management.	3.0	6000	590/-

Co-ordinator UNIVERSITY INTERNET CENTRE

Eligibility Criteria

The following criteria must be fulfilled by a Bidder

- 1. The bidder must be a company/firm registered under the India Company Act, 1956 or a proprietary firm or a firm registered under partnership Act 1932. No consortium is allowed. Necessary certificates must be enclosed.
- 2. The bidder must have been in the business of providing Information Technology Services during last five years with at least three years' experience in providing designing of website/Web server hosting services and managing Website of a Govt. University/PSU/Government organizations and carried out web hosting work costing more than Rs 2.0 lakhs for a single institution (attach work orders) during last three years each.
- 3. The bidder must have an established and running office at Udaipur with professionals to provide quality services and report within 15 minutes in case of urgent work.
- 4. The turnover of the company during last financial year must be Rs 25.00 Lakhs or more. Copies of financial report such as P&L A/c Balance sheet or CA Certificate be accompanied with technical bid.
- 5. The firm must have necessary GST registration with Govt. Copy of registration should be attached with technical bid
- 6. The Web Server hosting must be provided by Tier 4 Data Centre in India with 99.95% Uptime.
- 7. In Compliance with Govt. of India and Rajasthan IT Rules Server Must be hosted in India and strict confidentiality must be maintained.

MOHAN LAL SUKHADIA UNIVERSITY, UDAIPUR

GENERAL TERMS AND CONDITIONS

NOTE: Bidders should read these conditions carefully and comply strictly while sending their tenders. If a tender has any doubt regarding the interpretation of any of the conditions or specification mentioned in the tender notice, he should before submitting the tender, refer these to the undersigned and obtain clarification. The decision of the University regarding the interpretation of the conditions and specifications shall be final and binding on the Bidder.

- 1. Bids should be sent to the CO-ORDINATOR, UNIVERSITY INTERNET CENTRE, M.L. SUKHADIA UNIVERSITY UDAIPUR-313001 (RAJ.) by registered post so as to reach this office on or before due date and time or can be directly submitted in the office of the Co-ordinator, University Internet Centre. The sealed envelope must contain
- (A) TECHNICAL BID in a sealed envelope marked "TECHNICAL BID"
 - (i) Earnest Money Deposit in the form of a Crossed Bank draft in the name of CO-ORDINATOR, UNIVERSITY INTERNET CENTRE, MLSU, UDAIPUR
 - (ii) Tender form page -1 duly filled and signed by the bidder
 - (iii)Terms and conditions of the tender signed by the bidder
 - (iv) Scope of the work & details signed by the bidder
 - (v) Technical Bid form dully filled and signed along with all supporting documents to prove eligibility of the bidder to submit the offer.

Technical Bid must contain following documents

- (a) Copy of Registration of the firm
- (b) Copy official reports such as P&L account, Balance sheet
- (c) Copy of Tax Registration certificates
- (d) Brief report about the business conducted by the bidder
- (e) Work orders and Work experience certificates issued by Institutions and Government organizations to prove experience
- (f) Any other documents to prove certifications, Professional competency to carry out the work

Please do not enclose any financial bid or documents where rates or cost are quoted in the sealed envelope containing technical bid. If a quote or financial bid is found inside technical bid, the tender may be rejected. All technical bid without requisite EMD will be rejected.

(B) FINANCIAL BID in a sealed envelope marked "FINANCIAL BID" and must contain financial Bid form where rates or cost are filled in. All rates must be quoted without any corrections.

Please write down the name of the Bidder on both sealed envelopes TECHNICAL BID and FINACIAL BID enclose both sealed envelopes of TECHNICAL BID and FINACIAL BID inside a single envelope and write following details on it

- bear the name and address of the Bidder;
- should be addressed to the tendering authority
- bear the specific identification of this bidding process pursuant to NIT and any additional information as specified in the bidding document; and
- bear a warning not to open before the time and date for bid opening, in accordance with the NIT

NIT No dated.	DUE DATE:
TENDER ITEM:	
Name and address of the Tenderer:	

Technical Bid will be opened on the prescribed due date of the tender. All tenders without EMD will be rejected The date of opening of financial bid will be either declared in the meeting or will be informed separately.

- 1. The Financial of the firms satisfying eligibility conditions and quoted for items as per specifications will only be opened. Decision of the committee constituted for this purpose will be final.
- 2 .In case the bids are not received from sufficient number of firms up to the stipulated day and time, last date for receiving and opening the tenders can be extended by the University.
- 3. If the tenderer resiles from his offers new terms after opening of the tender, his earnest money is liable to be forfeited.
- 4. The submission of more than one tender for the one and same category and under different names is prohibited. If any time it is discovered that this condition has been violated, all the tenders of the firm shall be rejected or contract (s) cancelled the earnest money or security deposit(s) forfeited to the University.
- 5.The tender must be accompanied by an Earnest Money as demanded in the NIT without which it will not be considered and rejected outright. The earnest money should be remitted as a crossed Bank Draft, of any scheduled bank in the name of Co-ordinator University Internet Centre, MLSU

Note: Cheques and FDR are not acceptable in any case.

- 6. Refund of Earnest Money: The earnest money of unsuccessful bidders shall be refunded soon after final acceptance of tender/ bid;
- 7.The successful tenderers shall be required to deposit an amount of security equal to 5% of the value of

the order placed with them and execute an agreement with the University on a non-judicial stamp paper of Rs 1000/- for providing service/carrying out work as given in details of work as well as terms and conditions.

- 8. Forfeiture of Earnest Money: The earnest money shall be forfeited in the following cases :-
 - When the bidder withdraws or modifies the offer after opening of tender/ bid but before acceptance
 of the tender/ bid;
 - When he does not execute the agreement, if any, prescribed within the specified time;
 - When he fails to commence the supply of the items as per purchase order within the time prescribed;
 - When the bidder does not deposit the security money after the purchase order is given. 9. Forfeiture of security deposit:
- 9. Security deposit shall be forfeited in the following cases :-
 - When any terms and conditions of the contract is infringed;
 - When the bidder fails to provide services/carry out work satisfactorily;

Notices will be given to the bidder with reasonable time before earnest money or security deposit is deposited is forfeited

- 10. The tendered rates must be valid at least for a period of six months from the date of opening the tender. If the rates quoted are not valid for the above period, tenderer should mention the same explicitly in their offer. However, in the event of downward trend in the rate, university reserves the right to negotiate the rate or reduce the validity of the rate.
- 11 The Co-ordinator University Internet Centre, M.L.Sukhadia University, Udaipur reserve the right to accept any tender, not necessarily the lowest, reject any tender without assigning any reason and accept any tender for all or any one or more items for which tender has been submitted.
- 12. In case the rates quoted by all the tenderers are very high, or do not suit to the University, negotiation can be conducted as per rules.
- 13.. The contract can be repudiated at any time by the Co-ordinator, University Internet Centre, Mohan Lal Sukhadia University, Udaipur if the Purchase order is not executed in time and or to satisfaction after giving an opportunity to the contractor (tenderer) for being heard.

- 14. The tender must be submitted accurately in accordance with the conditions of the tender and all the enclosures (duly signed and stamped) must be attached along with the tender as demanded otherwise the tender will be rejected.
- 15. Legal proceedings if any arising on this tender shall have to be lodged in the courts situated in Udaipur and not elsewhere.
- 16. The tenderes should not quote their own (means counter) conditions while submitting the tender. Any counter conditions or counter proposals submitted by the tenderes will not be considered at all. If a tenderer imposes conditions mentioned herein his tender is liable to summarily rejection. The firms intending any conditions shall not be considered in any case.
- 17 RATES MUST BE QUOTED IN THE TENDER FORM ONLY. Rates must be quoted against each item in the tender form. Tenderer should not quote the rates like open bid type. Rates quoted any place other than tender form will not be considered.
- 18. After placing the order, the approved firm will be required to provide the Service/items ordered within a period of 30 days. Wherever, software development work is involved, the firm should complete system study and present the report within 15 days from placing the order. Based on the complexity and effort required for software development assessed by a committee, time period of 15 days to 45 days will be provided for completion of the software development work and commissioning the software.
- 19. Wherever application development work is involved, the approved firm should provide the source code on a DVD to the university along with license agreement permitting the university to use the application directly by compiling source code with or without modifying the same. However, the source code of the application shall not sold or will be shared with any other party.
- 20. If the tenderers fails to provide the service or required work within the period specified in the purchase order, the purchase officer shall make following deductions
 - (a) Delay upto 1/4th of the time period of supply: 2.5%
 - (b) Delay 1/4th and above but less than ½ of supply period: 5%
 - (c) Delay $\frac{1}{2}$ and above but less than $\frac{3}{4}$ th of the supply period: 7.5%
 - (d) Delay more than 3/4th of the time period of supply: 10%

If the delay is more than 30 days from the period of supply mentioned in the order, department/purchasing officer may deduct amount after evaluating loss due to the delay.

- 21. University shall not accept any advance payment terms of the tenderer.
- 22. The services /Work mentioned in the tender form is based on requirements received from different departments/Units. Purchase orders will be released by Drawing and Disbursing Officers(DDO's) Purchase Officers as per their requirement and payment for the same will be made by the DDO's concerned.
- 22. The approved tenderer shall not assign or sublet the contract or any part there of to any other party.
- 23. The University reserves the right to accept any tender not necessary to lowest, reject any tender without assigning any reason and accept any tender for all or any one or more items or the articles for which tender has been given.
- 24.It is made clear that tender must be submitted accurately in accordance with the condition of the tender and the necessary documents must be invariably be enclosed where demanded. In the event of non-submission of these essential documents, the tender shall not be considered and shall be treated as rejected without notice or any reference.
- 25.All the human resources deployed in the university to provide services must wear Identity badge of the Approved agency (Name of the firm, Name of the resource, Signature of the authorized signatory) using a neck lace. Penalty of Rs 100/- per day will be deducted from the bills if the resources are found not wearing the Identity badge.
- 26.All the resources deployed in the university premises for providing services must wear only socially acceptable dresses. The approved firm should have a dress code and the resources should strictly adhere to it.

- 27. All human resources deployed to provide services in the university by the approved firm must be employee of the approved firm. Payment of their salary and other benefit shall be the responsibility of the approved firm. The approved firm shall be responsible for supervision of the human resources. The university shall not be responsible for any claim from the part of the human resources deployed by the firm.
- 28. Special terms and conditions specific to the work to carried out, if any, given in the Section "SCOPE OF THE WORK" or with details of the work shall be a part of the terms and conditions of this tender.

THE WORK of with details of the work	shall be a part of the terms and conditions of this tender.
	CO-ORDINATOR UNIVERSITY INTERNET CENTRE
I/We hereby declare that I/We read care agree to these.	efully all the above-mentioned TERMS AND CONDITIONS. I/We
Dated:	SIGNATURE OF THE TENDERER WITH FIRM'S RUBBER STAMP

MOHAN LAL SUKHADIA UNIVERSITY, UDAIPUR

SPECIAL TERMS AND CONDITIONS

Bid should be sent to the CO-ORDINATOR, UNIVERSITY INTERNET CENTRE, M.L.Sukhadia University, Udaipur

- Bid should be sent to the CO-ORDINATOR, UNIVERSITY INTERNET CENTRE, M.L.Sukhadia University, Udaipur (RAJ.) 313001, under a Registered cover or by speed post etc. in a double cover envelope duly sealed and marked the item No., Item Name and bid No, Due Date so as to reach this office on or before due date and time. There must be two envelopes inside the outer single envelope containing bids submitted by the bidder.
 - TECHNICAL bid in a sealed envelope containing all technical documents and supporting documents.
 Kindly put company/firms stamp/ on all documents. PLEASE DO NOT ENCLOSE/QUOTE PRICE/COST WITH
 THE TECHNICAL BID DOCUMENTS. TECHNICAL BID WILL BE REJECTED IF THE FIRM QUOTES RATES WITH
 ANY TECHNICAL BID DOCUMENT.
 - FINANCIAL BID should be in a separate sealed envelope containing financial bid form. All rates must be
 quoted without any corrections. Bids without all the above documents will be rejected and no further
 communication will be entertained by the University.

TECHNICAL BID WILL BE OPENED ON THE DAY OF OPENING OF BIDS. FINANCIAL BID WILL BE OPENED AFTERTWO DAYS OR SO. THE DAY & TIME WILL BE ANNOUNCED DURING THE OPENING OF TECHINCAL BIDS

- 2. The inner and outer bid envelopes shall
 - o bear the name and address of the Bidder;
 - should be addressed to the biding authority
 - bear the specific identification of this bidding process pursuant to NIB and any additional information as specified in the bidding document; and
 - bear a warning not to open before the time and date for bid opening, in accordance with the NIR
- 3. In case the bids are not received from sufficient number of firms upto the stipulated day and time, last date

for receiving and opening the bids can be extended by the University.

- 4. Refund of Earnest Money/ Security Deposits
 - The earnest money of unsuccessful bids shall be refunded soon after final acceptance of bids.
 - The security deposit shall be refunded within one month of the completion of supply of the items as per
 purchase order in case it is one time purchase and two months in case the delivery is staggered. It will,
 however, be refunded on the expiry of guarantee/ warranty period where there is condition of
 guarantee/ warranty.
- 5. The successful Bidders shall be required to deposit an amount of security equal to 5% of the value of the order placed with them and execute an agreement with the University on a non-judicial stamp paper (Rs 500/- depending order value) for supply ,installation, maintenance, service as per bid rules. The Security deposit shall be refunded after six months of the expiry of the agreement contract subject to its successful completion to the satisfaction of the purchasing officer.
- 6. Forfeiture of Earnest Money: The earnest money shall be forfeited in the following cases and also in accordance to RTPP rules (2013-GSR97)
 - When the Bidder withdraws or modifies the offer after opening of bid/before acceptance of bids.

- When he does not execute the agreement, if any, prescribed within the specified time.
- When he fails to commence the supply of the items as per purchase order within the time prescribed.
- When the Bidder does not deposit the security money after the purchase order is issued by University.
- Forfeiture of security deposit: Security deposit shall be forfeited in the following cases also in accordance to RTPP rules (2013-GSR97).
 - When any terms and conditions of the contract is infringed.
 - When the Bidder fails to make complete supply satisfactorily.

Notice will be given to the Bidder with reasonable time before earnest money or security deposit deposited by defaulter bidder is forfeited.

- 8. The bid rates must be valid for a period of six months from the date of opening the financial bid. If the rates quoted are not valid for the above period, Bidder should mention the same explicitly in their offer. However, in the event of downward trend in the rate, university reserves the right to negotiate the rate or reduce the validity of the rate.
- 9. The CO-ORDINATOR, UNIVERSITY INTERNET CENTRE,M.L. Sukhadia University, Udaipur reserve the right to accept any bid, not necessarily the lowest, reject any bid without assigning any reason and accept any bid for all or any one or more items for which bid has been submitted.
- 10. In case the rates quoted by all the Bidders are very high, or do not suit to the University, negotiation can be conducted with all qualified Bidders for reducing the quoted rates.
- 11. The contract can be repudiated at any time by the CO-ORDINATOR, UNIVERSITY INTERNET CENTRE, M.L. Sukhadia University, Udaipur if the Purchase order is not executed in time and or to satisfaction after giving an opportunity to the contractor (bidder) for being heard.
- 12. The bid must be submitted accurately in accordance with the conditions of the bid and all the enclosures (duly signed and stamped) must be attached along with the bid as demanded otherwise the bid will be rejected.
- 13. Legal proceedings if any arising on this bid shall have to be lodged in the courts situated in Udaipur and not elsewhere.
- 14. The Bidder should not quote their own (means counter) conditions while submitting the bid. Any counter conditions or counter proposals submitted by the Bidder will not be considered at all. If a Bidder imposes conditions mentioned herein his bid is liable to summarily rejection. The firms intending any conditions shall not be considered in any case.
- 15. RATES MUST BE QUOTED IN THE FINANCIAL BID FORM ONLY. Rates must be quoted against each item in the bid form. Bidder should not quote the rates like open bid type. Rates quoted at any place other than bid form will not be considered.
- 16. Rate must be quoted F.O.R destination and as per financial bid form requirement. The Ordered material will have to be delivered at the purchaser's office/godown/store at the suppliers cost and arrangement
- 17. If the Bidders fails to deliver the goods within the period specified in the purchase order, (21 days from the date of order) the purchase officer shall make following deductions (or as per latest cost orders in this regard)
 - Delay upto 1/4th of the time period of supply : 2.5%
 - Delay 1/4th and above but less than ½ of supply period: 5%
 - (c) Delay ½ and above but less than 3/4th of the supply period: 7.5%
 - Delay more than 3/4th of the time period of supply: 10%

If the delay is more than 30 days from the period of supply mentioned in the order, department/purchasing officer may deduct amount after evaluating loss due to the delay.

18. If the ITEMS supplied by the Bidder fail during the warranty period, the supplier is required to repair/replace faulty devices or components. If the ITEMS show frequent failure and requires frequent repair during warranty period, the supplier is required to replace the system free of cost.

- 19. University will not accept any advance payment terms of the Bidder. University will prefer complete payment against satisfactory installation of the items. Purchase orders costing more than Rs 50,000/- will be normally countersigned by the Comptroller M.L.S University, Udaipur.
- 20. Bidders are required to quote only for products/equipment for which spare parts/maintenance service etc available in Indian market for a period of at least 5 Years in case of Computers & Accessories and for 10 years for other equipment.
- 21. All Bidders are required to fill the enclosed Performa for Technical and general information form and technical literatures of all item quoted. Bidders are required to show the specifications mentioned in the bid form in their technical literature sheets by marking the relevant specifications.
- 22. Quantities mentioned in the bid form is based on requirements received from different departments/Units. Purchase orders will be released by these departments as per their requirement and payment for the same will be made by the DDO's concerned. Contractor will be required to make payment security deposit to the concerned DDO's and submit copy of all the purchase orders received by them to the DEAN, UNIVERISTY COLLEGE OF SCIENCE, M.L.S.U., Udaipur for release of security deposit and other official requirements.

OFFERS WITHOUT MANUFACTURERS PRINTED TECHNICAL LITERATURE OR TECHNICAL LITERATURE CERTIFIEDBY THE MANUFACTURER MAY BE REJECTED.

- ENCLOSE Product Catalog/Brochures with Detailed Technical Specifications. If the technical specifications
 are not provided, the offer may be rejected.
- Mention Make & Model No. of the Product in the bid form.
- The manufacturer of the Computer /Accessories must be a reputed firm. The firm must have a good network of dealers, maintenance centers/service centers all over the country. The manufacturer must have been in the business for during last five years and the manufacturer must be ISO Certified.
- Bidder must have an authorized service center facility, if required.

Other Terms and conditions

- Dedicated server must be hired and registered in the name of Registrar, Mohanlal Sukhadia University,
 Udaipur and the registration details, control panel passwords and other details etc must be sent by e-mail to
 ucc@mlsu.ac.in
- 2. All the services must be provided efficiently and all information related to security must be kept confidential.
- 3. An agreement to provide server and other services, confidentiality of data, security of the server etc. must be executed.
- 4. 5% security must be deposited.
- 5. Backup server pages and data to storage space hired. Monthly backup of data from various data servers must be backed up and when needed must be restored.
- 6. To provide uninterrupted web hosting services and transfer of data to the University
- 7. If work found satisfactory then the same server will be hired for next two year. If not, then all data and web pages must be transferred to a server hired by university and the web site must be made operative and handover to the university.

PAYMENT TERMS

Yearly server charges will be paid in advance against production of proof of registration details of the server and website migration to new server and making it operational. After successful operation of university website, the payment for a one year period will be made against the Invoice submitted for hiring and managing of the dedicated Web server. The firm will be required to submit following documents with the Invoice.

a) Proof of hiring made in the name of Registrar, M.L. Sukhadia University, Udaipur for a period of one year.

Penalty: Rs 1000/- per hour will be charged as penalty for down time if the downtime is more than 24 hrs in a year.

Rs 500/- will be deducted for each case of not updating web pages within prescribed time period.

In case of loss of data of the university due to lapses from the part of the service provider/approved bidder, losses must be compensated by firm after negotiations with firm.

I/We hereby declare that I/We read carefully all the above mentioned SPECIAL TERMS AND CONDITIONS I/We agree to these terms and conditions.

I/We hereby declare that I/We read carefully all the above mentioned SPECIAL TERMS AND CONDITIONS I/W agree to these terms and conditions.
STAMP
FIRM'S RUBBER
SIGNATURE OF THE BIDDER WITH
Dated:

WITH FIRM'S RUBBER STAMP

Scope of Work

TECHNICAL SPECIFICATIONS

Dedicated in India through one of the top ten Web hosting service providers with high band width and high level security for the web hosting. Dedicated Server must have following or better specifications 2 4 Core Intel(R) Xeon(R) CPU E5 or higher Intel® Turbo Boost Technology Intel® Hyper-Threading Technology 25Mb Cache in each processor Memory: 64 GB DDR4 RAM or higher Hard Disk: 2 TB SSD Drive (Solid State Drive) Operating System: Linux CentOS 7.x 64 Bit RAID: RAID 10 Control Panel: ePanel/WHM Port Speed: Dedicated 100 MBPS/1 Gbps Port Hardware Firewall: Cisco ASA 5510 or higher Backup: 12 TB Backup Space at remote location. SSL Certificates: Extended SSL for mlsu.ac.in Spam Experts Spam Filter SuPHP Installed. Cloud Linux 24/7 Support. Load Balancer Monthly Bandwidth: 10000 GB/Unlimited. University also keeps other confidential data on server so strict confidentiality of the same must be maintained and data access must be on secure channel with limited access to be managed by the firm. Backup Data Storage: 12 TB: Remote Geo centric location with daily (7 Days) backup to be stored for any disaster recovery. Agent based - Automatic, Encrypted, Compressed Disk-to-Disk (SAN) Based Backup - Daily, Weekly, Full – available via a web based portal for restoration outside the Primary Facility – Instant Restoration at the Primary Facility. 5 Usable Public IP 99.97% Uptime	Technical Specifications/Scope of Work		Deviation if any
Dedicated Server must have following or better specifications 2 4 Core Intel(R) Xeon(R) CPU E5 or higher Intel® Turbo Boost Technology Intel® Hyper-Threading Technology 2 5Mb Cache in each processor Memory: 64 GB DDR4 RAM or higher Hard Disk: 2 TB SSD Drive (Solid State Drive) Operating System: Linux CentOS 7.x 64 Bit RAID: RAID 10 Control Panel: cPanel/WHM Port Speed: Dedicated 100 MBPS/1 Gbps Port Hardware Firewall: Cisco ASA 5510 or higher Backup: 12 TB Backup Space at remote location. SSL Certificates: Extended SSL for mlsu.ac.in Spam Experts Spam Filter SuPHP Installed. Cloud Linux 2 4/7 Support. Load Balancer Monthly Bandwidth: 10000 GB/Unlimited. University also keeps other confidential data on server so strict confidentiality of the same must be maintained and data access must be on secure channel with limited access to be managed by the firm. Backup Data Storage: 12 TB: Remote Geo centric location with daily (7 Days) backup to be stored for any disaster recovery. Agent based - Automatic, Encrypted, Compressed Disk-to-Disk (SAN) Based Backup - Daily, Weekly, Full — available via a web based portal for restoration outside the Primary Facility — Instant Restoration at the Primary Facility. 5 Usable Public IP 99.97% Uptime	The web server provided for the web hosting must be using web servers		
Dedicated Server must have following or better specifications 24 Core Intel(R) Xeon(R) CPU E5 or higher Intel® Turbo Boost Technology Intel® Hyper-Threading Technology 25Mb Cache in each processor Memory: 64 GB DDR4 RAM or higher Hard Disk: 2 TB SSD Drive (Solid State Drive) Operating System: Linux CentOS 7.x 64 Bit RAID: RAID 10 Control Panel: cPanel/WHM Port Speed: Dedicated 100 MBPS/1 Gbps Port Hardware Firewall: Cisco ASA 5510 or higher Backup: 12 TB Backup Space at remote location. SSL Certificates: Extended SSL for mlsu.ac.in Spam Experts Spam Filter SuPHP Installed. Cloud Linux 24/7 Support. Load Balancer Monthly Bandwidth: 10000 GB/Unlimited. University also keeps other confidential data on server so strict confidentiality of the same must be maintained and data access must be on secure channel with limited access to be managed by the firm. Backup Data Storage: 12 TB: Remote Geo centric location with daily (7 Days) backup to be stored for any disaster recovery. Agent based - Automatic, Encrypted, Compressed Disk-to-Disk (SAN) Based Backup - Daily, Weekly, Full – available via a web based portal for restoration outside the Primary Facility – Instant Restoration at the Primary Facility. 5 Usable Public IP 99.97% Uptime	located in India through one of the top ten Web hosting service providers with		
 24 Core Intel(R) Xeon(R) CPU E5 or higher Intel® Turbo Boost Technology Intel® Hyper-Threading Technology 25Mb Cache in each processor Memory: 64 GB DDR4 RAM or higher Hard Disk: 2 TB SSD Drive (Solid State Drive) Operating System: Linux CentOS 7.x 64 Bit RAID: RAID 10 Control Panel: cPanel/WHM Port Speed: Dedicated 100 MBPS/1 Gbps Port Hardware Firewall: Cisco ASA 5510 or higher Backup: 12 TB Backup Space at remote location. SSL Certificates: Extended SSL for mlsu.ac.in Spam Experts Spam Filter SuPHP Installed. Cloud Linux 24/7 Support. Load Balancer Monthly Bandwidth: 10000 GB/Unlimited. University also keeps other confidential data on server so strict confidentiality of the same must be maintained and data access must be on secure channel with limited access to be managed by the firm. Backup Data Storage: 12 TB: Remote Geo centric location with daily (7 Days) backup to be stored for any disaster recovery. Agent based - Automatic, Encrypted, Compressed Disk-to-Disk (SAN) Based Backup - Daily, Weekly, Full – available via a web based portal for restoration outside the Primary Facility – Instant Restoration at the Primary Facility. 5 Usable Public IP 99.97% Uptime 	high band width and high level security for the web hosting.		
24 Core Intel(R) Xeon(R) CPU E5 or higher Intel® Turbo Boost Technology Intel® Hyper-Threading Technology 25Mb Cache in each processor Memory: 64 GB DDR4 RAM or higher Hard Disk: 2 TB SSD Drive (Solid State Drive) Operating System: Linux CentOS 7.x 64 Bit RAID: RAID 10 Control Panel: cPanel/WHM Port Speed: Dedicated 100 MBPS/1 Gbps Port Hardware Firewall: Cisco ASA 5510 or higher Backup: 12 TB Backup Space at remote location. SSL Certificates: Extended SSL for mlsu.ac.in Spam Experts Spam Filter SuPHP Installed. Cloud Linux 24/7 Support. Load Balancer Monthly Bandwidth: 10000 GB/Unlimited. University also keeps other confidential data on server so strict confidentiality of the same must be maintained and data access must be on secure channel with limited access to be managed by the firm. Backup Data Storage: 12 TB: Remote Geo centric location with daily (7 Days) backup to be stored for any disaster recovery. Agent based - Automatic, Encrypted, Compressed Disk-to-Disk (SAN) Based Backup - Daily, Weekly, Full − available via a web based portal for restoration outside the Primary Facility − Instant Restoration at the Primary Facility. 5 Usable Public IP 99.97% Uptime			
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Facility. 5 Usable Public IP 99.97% Uptime	restoration outside the Primary Facility – Instant Restoration at the Primary		
99.97% Uptime	Facility.		
99.97% Uptime	5 Usable Public IP		
Domains Allowed – Unlimited Sub domains Allowed – Unlimited			

FTP Accounts – Unlimited MySQL Database – Unlimited, POP3 / SMTP Accounts – Unlimited, Mailing lists – Unlimited Mail Forward – Unlimited IMAP – Unlimited, CGI, PHP 5.x, Perl 5.8.7, Cron Jobs / Schedule Task, PhpMyAdmin, Awstats / Webalizer.

Programming Support

HTML, PHP 7+, Perl, Python, GD, cURL, CGI, mcrypt, Perl, Cake-PHP, SuPhp and all

PHP compatible Scripts. Apache 2.2x

MySQL 5 Zend Optimizer, Zend Engine, ion Cube Hardware Firewall: Cisco ASA 5510 or better

Control Panel – cPanel

World's Leading Hosting Control Panel (cPanel)

Manage Web Pages, View Website Statistics, Create Email Accounts etc. Script Installer - Install Blogs, Shopping Carts etc.

The dedicated server must be hired for 1 year in the name of Mohanlal Sukhadia University, Udaipur for web site hosting, data storage and data backup.

Transferring all the contents of the current website to the webserver hired and Managing the web Server using the control panel for the University for operation with maximum efficiency and security for complete web hosting work for a period of one year

Note: Server Migration will be done by existing firm.

TECHNICAL BID FORM

Hiring dedicated server hosting for University website mlsu.ac.in and confidential data.

Please submit technical bid with supporting documents along with EMD in as a separate envelope as prescribed under para (1) of special terms and conditions

Sno	Particulars	Information to be provided by the Bidder
1	Name of the Bidder with complete address & Telephone number	
2	Details of Earnest Money Deposit Made	
3	Registration Number & Date of establishment of the firm Enclose proof.	
4	Turn over during last financial Year from IT related business(Submit CA certificate /Audited balance sheet)	
5	No of years' experience in providing IT Solutions/ Services (Attach Work Order/Certificate from CA)	
6	Give name of Educational Institutions/ Govt firms for which Web hosting services using dedicated server has been provided (Enclose work orders/satisfactory completion certificate giving cost of work carried out during last one year)	Name of Institutions (At least3):
7	Name and address of the Udaipur Office from where service will be provided.	
8	Name and address including web site address of the Service provider from whom the dedicated server to be hired.	
9	Data Centre name and details	
10	Do you agree to hire the web server in the name of Registrar, Mohanlal Sukhadia University, Udaipur for a period one year and linking it to domain name mlsu.ac.in	

11	Do you guarantee 99.97% security for the information/web hosting on the server.	
12	GST Registration No.	
13	PAN number	

I have read all the terms and conditions of the tender ,Scope of the work and other information provided in the Tender document. I hereby agree to abide by the same.

Signature of the Bidder with seal

MOHANLAL SUKHADIA UNIVERSITY, UDAIPUR

Redesigning of University Website, dedicated server hosting & annual maintenance.

FINANCIAL BID

(To be submitted separately in a sealed envelope as per para (1) of Special terms and conditions)

1. NIT No. & DATE:

2. Name and address of the Bidder:

Please quote your rates

S.No.	Item	Rate (Excluding GST)
1.	Hiring of Dedicated Server for the period of 1 Year as per the scope of work and description.	
	Total	
2.	Hiring of Dedicated Server for 2 nd Year as per the scope of work and description.	
3.	Hiring of Dedicated Server for 3 rd Year as per the scope of work and description.	
Additio	onal Optional Items	
4.	1 TB SSD Drive (Solid State Drive). (Yearly Cost)	
5.	1 GB RAM (Yearly Cost)	

Note:

- GST will be paid as per Govt. of India Norms.
- The rate contract can be extended for 2 more years if work found satisfactory or on mutual consent.

I have read all the terms and conditions of the tender, Scope of the work and other information provided in the Tender document. I hereby agree to abide by the same.

SIGNATURE	Date:

AUTHORISED SIGNATORY

RUBBER STAMP/ SEAL